



Reservation policy

- The rental rate and unit category are guaranteed during the entire reservation period until the move-in date. You can request to change your move-in date up to 1 year after the initial reservation date.
- Promotions and specific units are not guaranteed.
- Any move-in is subject to signing a storage contract whereby you adhere to Shurgard's general terms and conditions. A copy of these can be found on the Shurgard website www.shurgard.nl, or can be requested in the Shurgard store of your choice.
- When signing your storage contract, please bring along a valid photo ID in the form of a passport, ID card or driving licence. If your ID has no photo, we will also require a copy of a utility/phone bill with your current name and address on it. In case you represent a company please also provide us with evidence of the link between yourself and the company. You can provide a company business card stating your name and your function or a copy of your company's by-laws / extract from the Companies House. It is also possible to bring along a power of attorney from a director of your company.
- On the move-in date you will be required to:
 - Purchase your own and unique secure cylinder lock.
 - Pay a one-off registration fee (only for new customers).
 - Insure your goods whilst in storage. To facilitate this, Shurgard offers you, through its insurance broker Marsh, tailor made customer goods insurance.
- Shurgard reserves the right to cancel your reservation due to circumstances beyond its control.