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## Privacy policy

The Privacy Policy applies to all visitors and users of the Shurgard web and not to other websites to which this website is linked, with or without Shurgard's permission. We are not responsible for the privacy practices or the content of sites linked to or from this website.

Shurgard endeavors to protect your privacy in accordance with the law and this policy.

You can browse our site without telling us who you are or revealing any personal information about yourself. However, some of our web pages may use cookies but the individual user always remains anonymous unless registered.

Cookies are bits of arbitrarily generated unique set of data deposited on your computer's hard drive. A cookie will typically contain the name of the domain from which the cookie has come and the "lifetime" of the cookie. They are used in the following ways:

- to help us recognize you as a unique visitor when you return to our website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same adverts repeatedly (enhancing your interactive experience and generally improving our service to you), and
- to compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our website. We can never identify you personally in this way.

Two types of cookies may be used on this website - session cookies which are temporary cookies that remain in the cookie file of your browser until you leave the site and persistent cookies which remain in the cookie file of your browser for much longer (how long will depend on the lifetime of the specific cookie). We may use a third party to serve advertisements on our site. Cookies may be associated with these advertisements to enable the advertiser to track the number of anonymous users responding to the campaign. We do not have access to or control of cookies placed by third parties.

Your internet browser can be set to notify you when you are sent a cookie, giving you the chance to decide whether or not to accept it, or to refuse cookies altogether. However, you may not be able to use all the interactive features of our site if cookies are disabled. More information regarding the disabling of cookies can be found at [www.allaboutcookies.org](http://www.allaboutcookies.org). We encourage you to register your details with us. If you do so or if you participate in business transactions with Shurgard, the individual user information that you provide to us with will be incorporated into files belonging to Shurgard Nederland B.V., Verheeskade 327, 2521 DE Den Haag. Your individual user information will not be passed to any company external to the Shurgard group of companies.

The individual user information will be stored in a secure environment, using industry-standard and appropriate security methods and procedures. You have the right to inspect your personal information incorporated in our files and, if necessary, ask for the correction of the information.

The individual user information will be used for customer administration, market studies and (personalized) information

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Shurgard reserves the right to disclose any individual user information necessary to enforce or preserve our rights or pursuant to any lawful order.

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## Contact

If you have any questions about Shurgard's General Disclaimer & Privacy Policy or if you have any requests regarding (the use of) your data (including cessation of use), please contact us at [contact@shurgard.nl](mailto:contact@shurgard.nl)

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